

## **PG&E STATEMENT to KQED News**

As we have said since this was originally announced, we look forward to a constructive dialogue with the Commission and staff and to sharing our commitment to safety and the concrete actions we have taken over the last several years to back it up. We've made incredible progress toward our goal of becoming the safest and most reliable energy provider in America but we have more to do and we won't rest until it's done and done right.

Some of the concrete actions the company has taken to make safety the cornerstone of its culture following the San Bruno explosion include the following:

- Change began at the top with Tony Earley joining the company as CEO in 2011. We restructured our gas operations business and hired the best natural gas experts in the country to run it.
- We put 3,500 leaders at all levels of PG&E through safety training and we review the lessons of San Bruno with every new employee.
- PG&E became one of the first utilities ever to earn two of the highest internationally recognized safety certifications—the International Organization for Standardization (ISO) 55001 and Publicly Available Specification (PAS) 55-1.
- We have conducted advanced pipeline safety testing, replaced pipe where necessary and installed more than 200 new automated or remotely controlled emergency shut-off valves.
- We are performing infrared inspections of our power lines to identify equipment that could be at risk of failing
- We decommissioned more than 800 miles of remaining cast-iron pipe in our system, replacing with stronger, more efficient and seismically sound pipe.
- We are proactively replacing more than 200 miles of conductors that could have a higher probability of failing and possibly resulting in a downed power line
- We built a new gas operations control center, employing

the most advanced technology, from which we can monitor the entire system and respond more quickly and effectively to emergencies.

- We have constructed two new electric distribution control centers in Fresno and Concord with a third scheduled to go into operation in Rocklin in 2016. Operators monitor and control PG&E's 144,000 circuit-mile distribution system at these high-tech facilities, allowing for quick and effective restoration of outages and response to emergencies.
- We're using new gas leak detection technology that is 1,000 times more sensitive than traditional equipment in order to help find and fix leaks before they become a problem. When a customer calls to report a gas odor, we are now among the fastest in the entire industry in responding.
- We have closed out 10 of 12 recommendations from the National Transportation Safety Board and work on the remaining two is on track.
- In partnership with the IBEW, we have implemented an industry-leading employee skills and knowledge assessment in to ensure our employees are performing critical tasks safely.
- We've developed a robust reporting program where employees can share safety incidents and near-hits to help us take appropriate actions, in order to continually improve our performance.